User Manual-Smart Keybox

TTLOCK VERSION
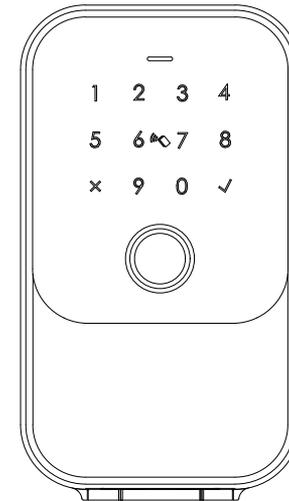
IP65

Scan QR code below to download the APP

GET IT ON
Google Play

Download on the
App Store

Search Google Play or APPLE Store with TTLOCK

| IC Card | Password | Manual Key | APP | Fingerprint |

Smart your life!

1 PACKING ACCESSORIES

Please check the packing box and accessories when you got the product in hand.

a	b	c	d
1 Pcs Keybox	2 Pcs Manual Key	4 Pcs(D4X30mm) Wood screw	4 Pcs(D6X30mm) Expansion Plug
e	f	g	h
2 Pcs Epoxy Card Smart Keycard	1 Pcs Manual	1 Pcs USB Cable (TYPE-C)	1 Pcs Shackle
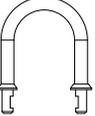
2 PRODUCT SPECIFICATION

■ Front

Indicator Light

Keypad

Card reader area

Fingerprint Sensor
(Optional)

Type-C

Cylinder Hole

■ Inside

Unhook button

Main Housing

Reset Button

Battery Box

Front Shell

**Protection Cover**
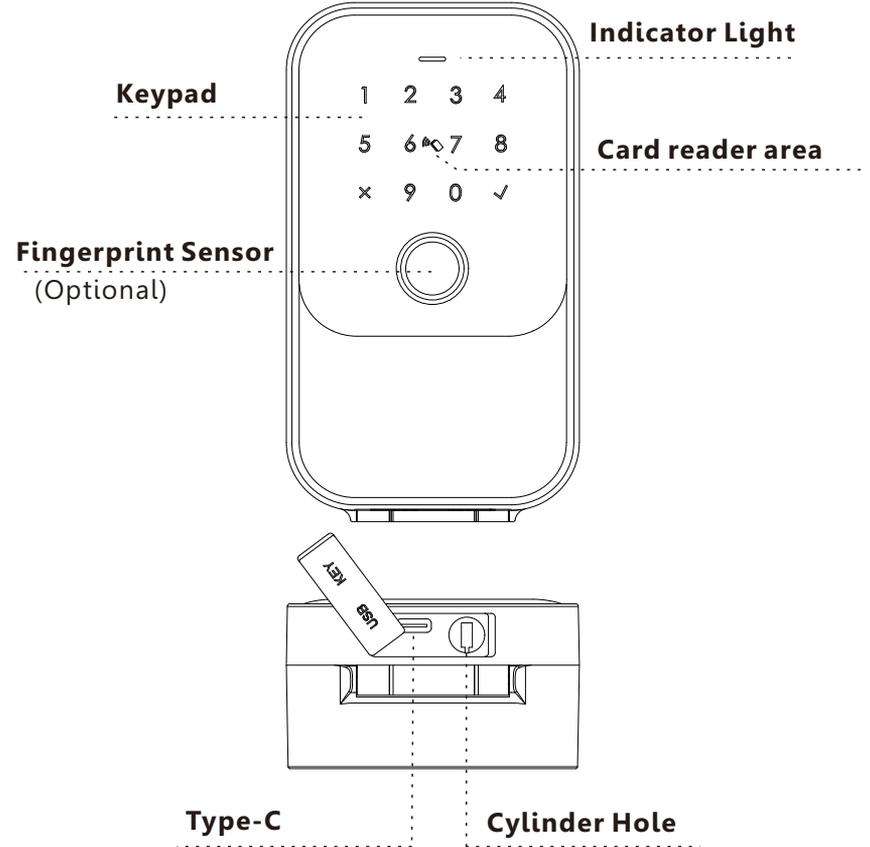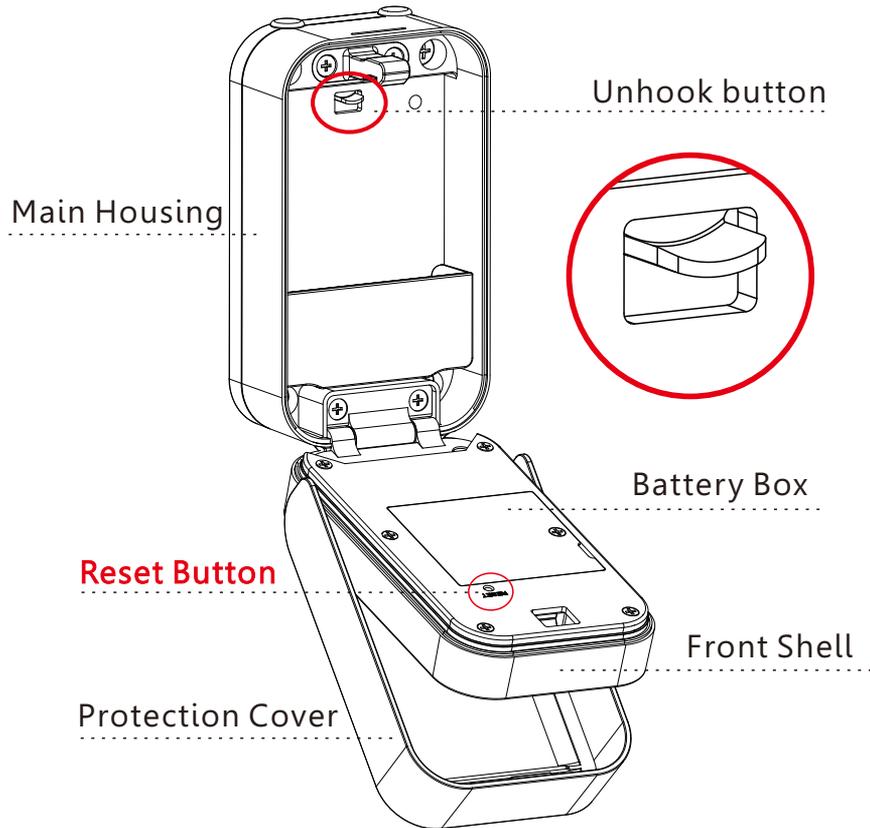
Main material	Aluminum alloy,zinc alloy, tempred glass
Available Color	Black
Installation Type	Wall mounting or work with knob lock by shackle
Communication	BLE5.0
Support OS	iOS 7.0 or above, Android 4.3 or above
Battery Life	5000 times normal unlock(10-12 months)
Power Supply	DC6V:4pcs AAA alkaline batteries
Static Current	≤80uA
Dynamic Current	<200mA
Unlock Way	APP,Passcode,Card,Manual key,Fingerprint(optional)
Unlock Time	1~1.5 seconds
Working Temperature	-20~55 degree
Working Humidity	10%~95%
Factory Passcode	Factory master password:123456, after configuration,it will be invalid
Virtual Passcode	Available
IP Level	IP65 Certificated
User Capacity	Fingerprint: 100; Passcode: 250 and Card: 1000.

4 RESET TO FACTORY STATE

Long press the reset button with a small pin which is less than 2.5mm in diameter.

⚠️
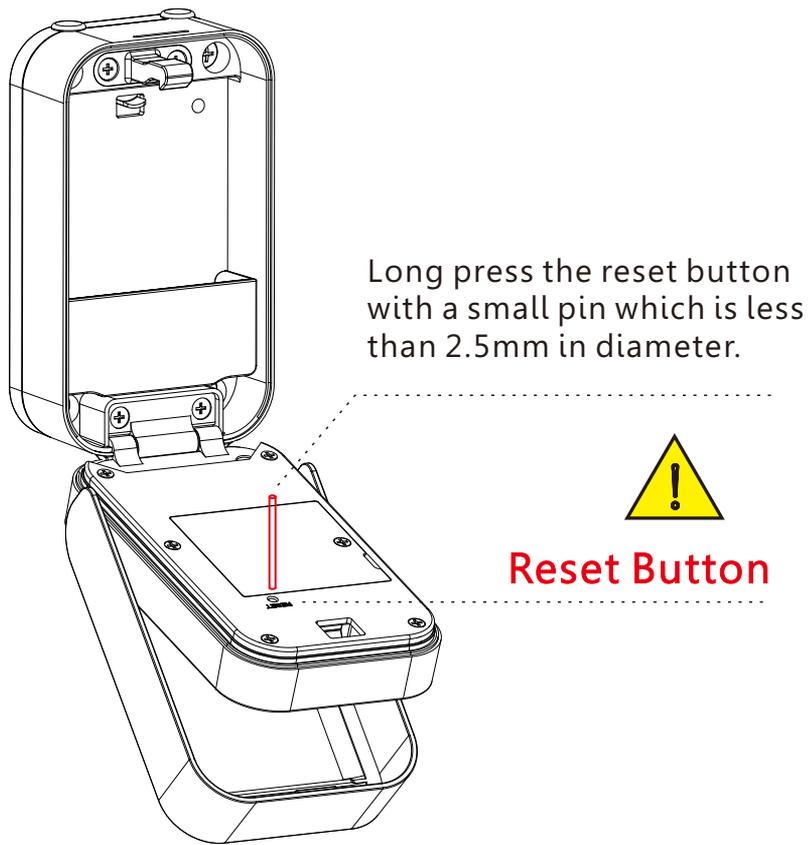
Reset Button

There is a reset button on the back of the front shell;
After the device is powered on, long press the button for 3 seconds and there is voice prompts "Please enter the initialization passcode (000 ✓)";
If the passcode is successfully entered, there is sound tip "Delete Administrator successfully".
Then default master passcode is 123456.
Please test the passcode to unlock the key box.
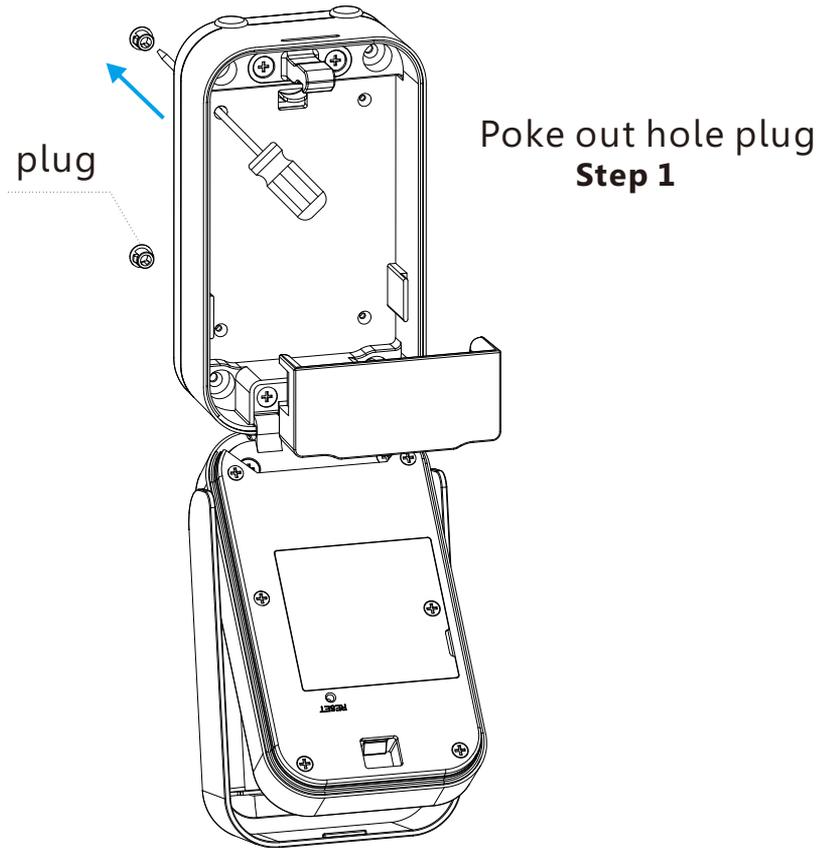
⚠️
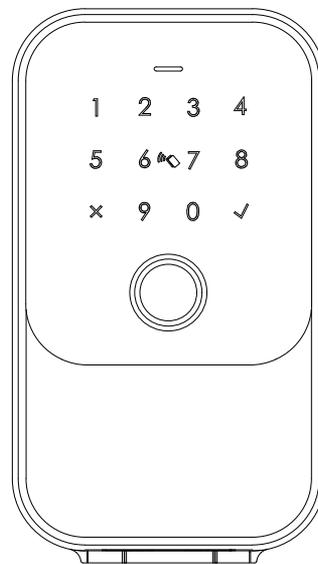
Factory State:
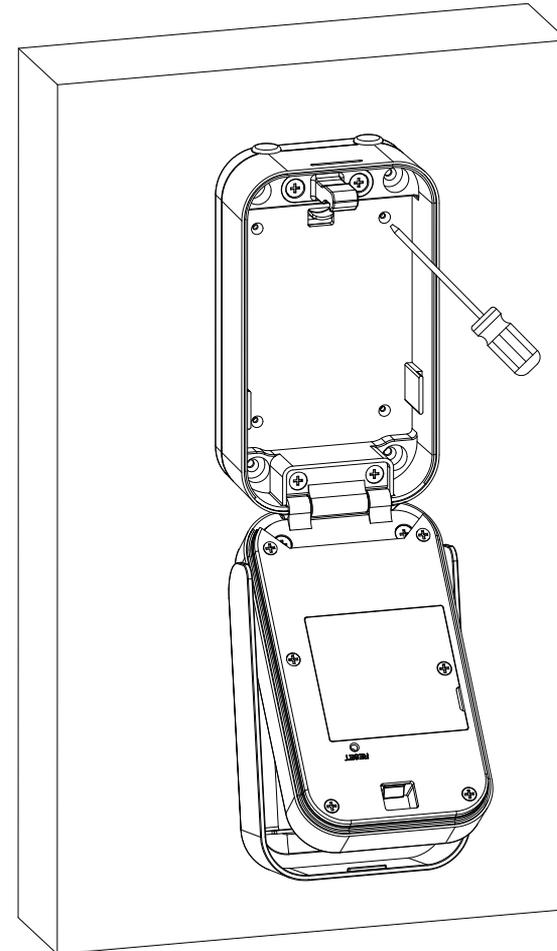Default password
123456+✓ to unlock.

5 INSTALLATION STEPS

5.1 Wall Mounting

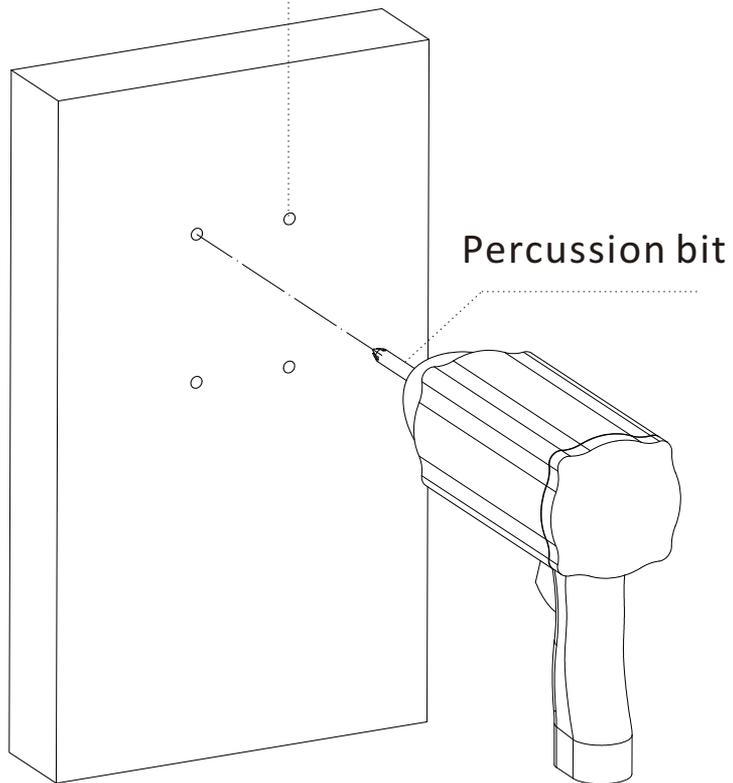Fixed on the wall, the line must be at a suitable height from the ground.
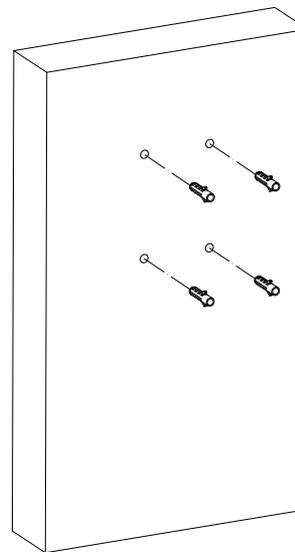
5.1 .1 Wall Mount(Brick wall)
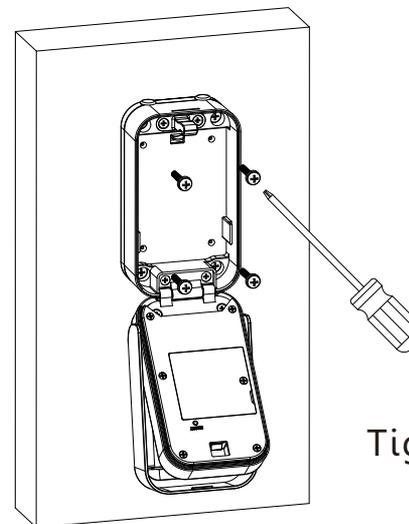
plug

Poke out hole plug
Step 1

Drilling depth:D6X40mm

Percussion bit

Installing
expansion plug
Step 4

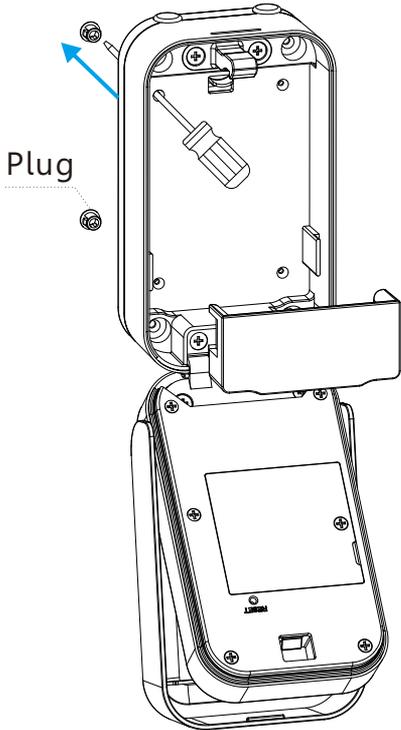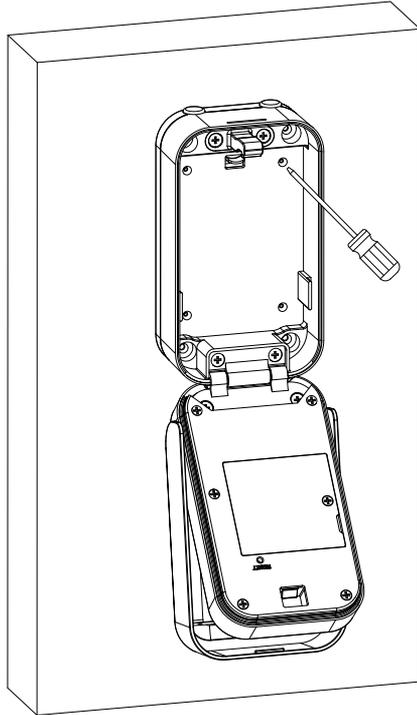Drill hole
Step 3

Tighten screw
Step 5

5.1 .2 Wall Mounting(Plank)

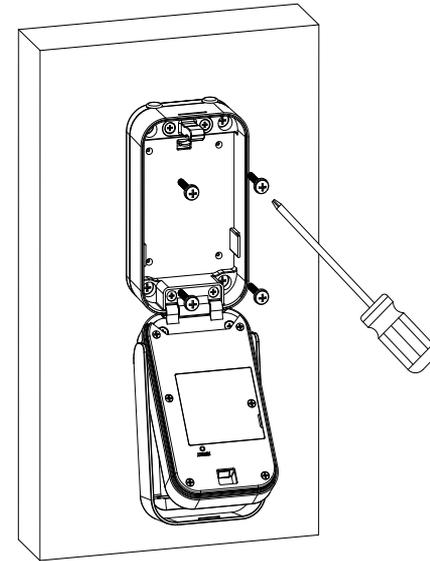Poke out hole plug
Step 1

Key box as template
Step 2

Pilot drill
Step 3

Tighten screw
Step 4

Plug

Drilling Hole
(D2x40mm):

Twist drill

5.1 .3 Install Batteries

Insert 4pcs AAA alkaline batteries into the battery box matching the polarity(+/-) and tighten the battery box cover.

5.1 .4 Function Test

∗Turn over the protection cover follow the arrow direction.
∗Press fingerprint or passcode to unlock the key box.

5.1 .5 Key Test

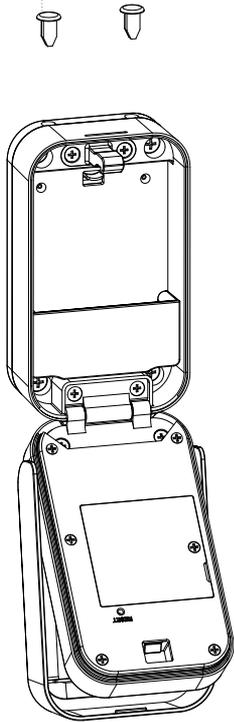*Test the key to unlock properly
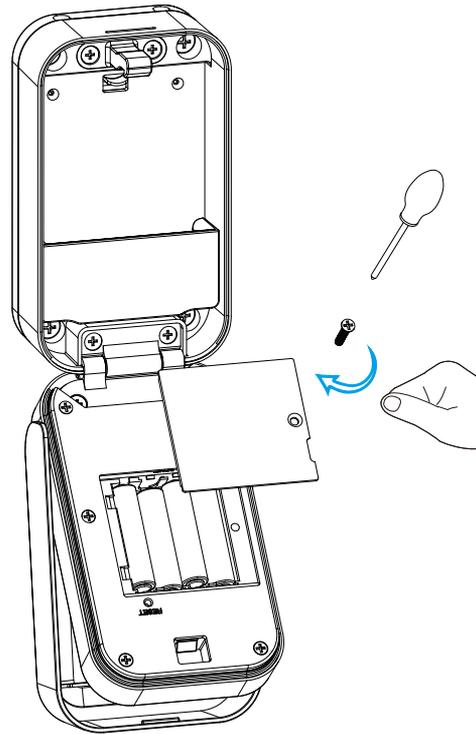∗Don't put the keys inside the box
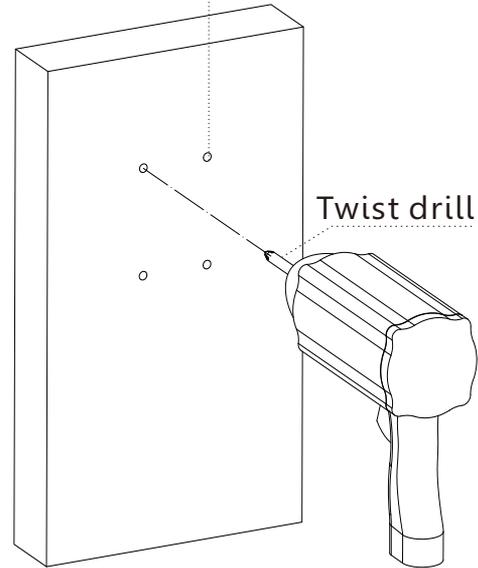
5.2 Hanging Garment
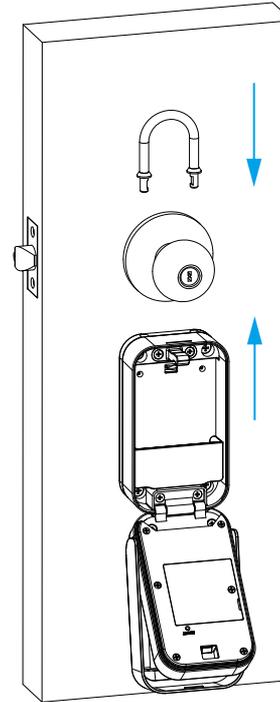
5.2 .1 Unplug

Rubber plug

5.2 .2 Battery mounting

Put 4pcs AAA alkaline batteries and fix the battery box cover.

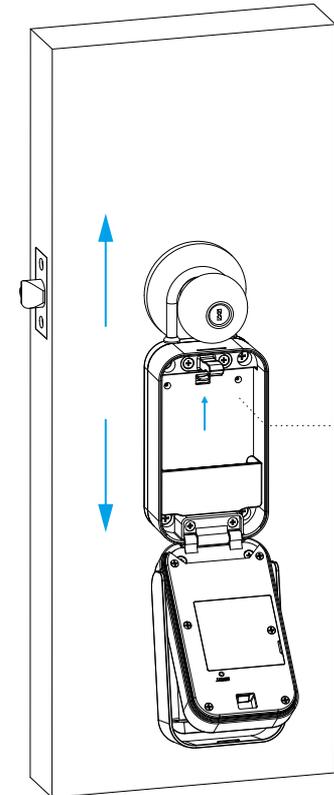## 5.2.3 Shackle Locking
-knob

Buckle the shackle and lock box in the direction of the arrow.

5.2.4 Shackle unlock
-knob

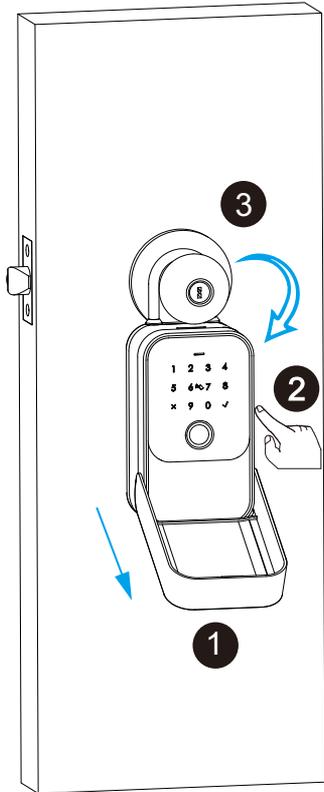Push the button to the top, then detach the lock box and shackle.

Unhook button
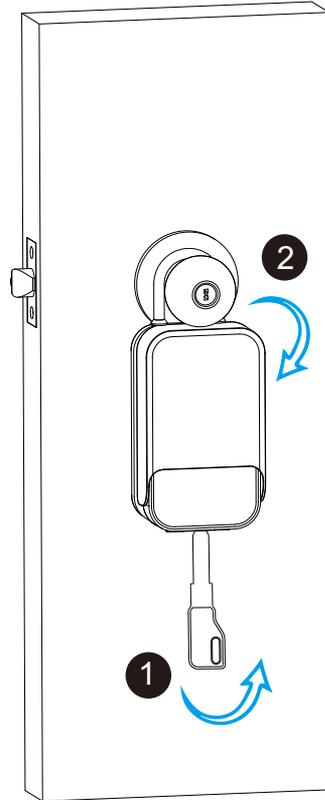
You need to push up to unhook

5.2.5 Functional Test -knob

∗Turn over the protection cover following the arrow direction.

∗Press fingerprint or passcode to unlock the key box.

5.2.6 Key Test-knob

*Test the key to unlock properly.

*Don't put the keys inside the box.

6 TTLOCK APP Settings

Please download the TTLOCK on Apple store or Google play. also you can scan the QR code below to download the APP directly.
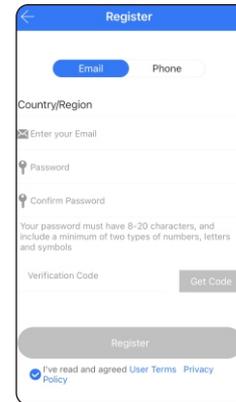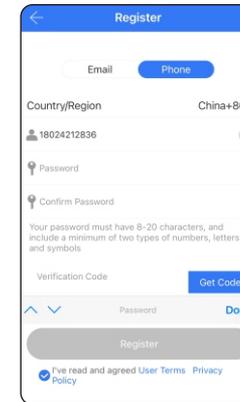

GET IT ON
Google Play
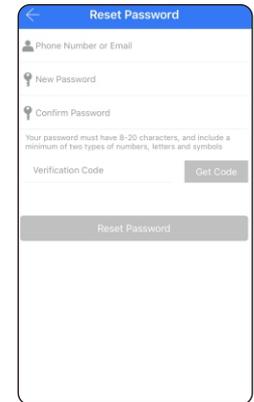
Download on the
App Store

6.1 Register

Please register one account with your E-mail or mobile number.
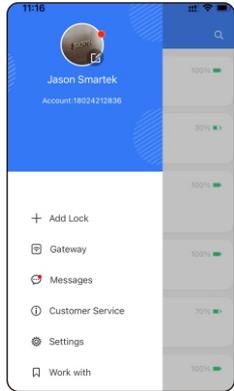

6.1.1 Sign up and Register with mobile or Email

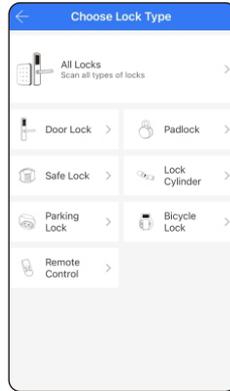6.1.2 Enter mobile or mail Login with right password

6.1.3You can reset your password

6.2 Configure the Lock

Please run the TTLOCK APP and click "**Add LOCK**" on the left side of system setting and follow th steps to configure the lock with APP:

Step 1

Add Lock

Step 2

Click "All Locks"
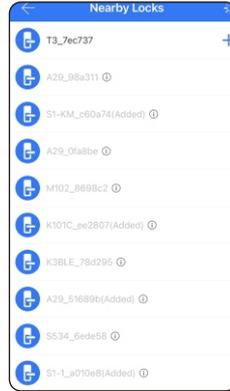
Step 3

Press+
Choose First Lock

Step 4

Add Lock Successfully
Rename the lock

Step 5

Done

6.3 Function Description

Under lock settings, you can see the features for the smart locks, such as eKeys /IC card/ Fingerprint/Remote Unlockunlock records and settings etc.

There are many special features under the TTLOCK APP settings. you can make the setting according to your daily requirement.

6.4 Enroll User Fingerprint

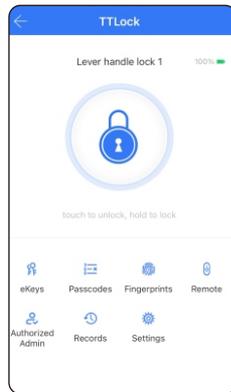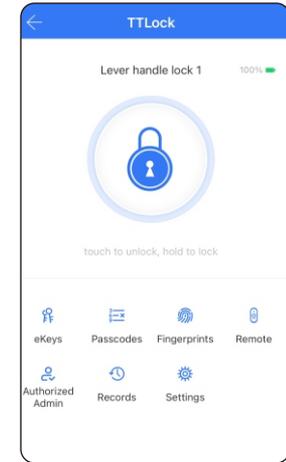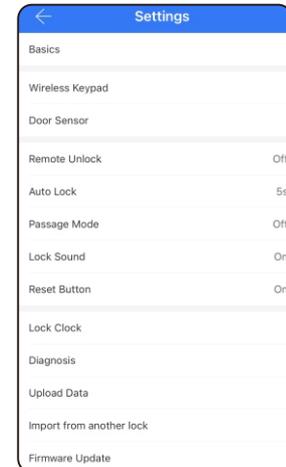Under the lock setting, you can click the "**Fingerprints**" and enroll the fingerprint. There is permanent/timed and recurring fingerprint for different condition.

Step 1
Add Fingerprint
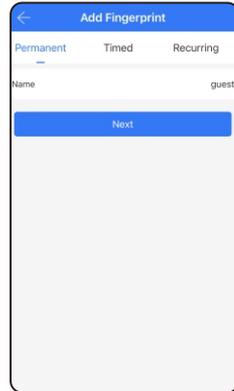
Step 2
Choose Permanent Type

Step 3
Click Start

Step 4
Press fingerprint 4 times

6.5 Enroll User Passcode

Under the lock setting, you can click the option"**Passcodes**" and enroll the passcodes. There is permanent /timed and recurring passcodes for different condition.

Step 1
Add Passcode

Step 2
Choose Timed Type

Step 3
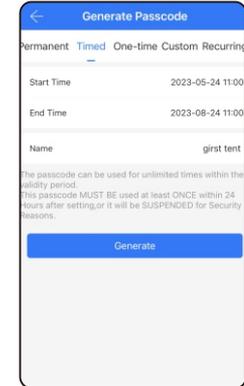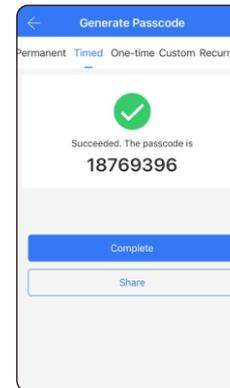Generate Passcode
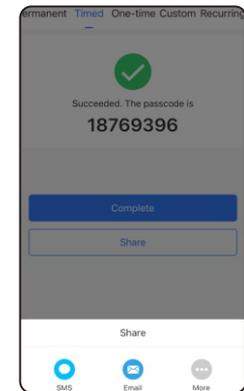
Step 4
Share by SMS or Email

6.6 Enroll eKeys
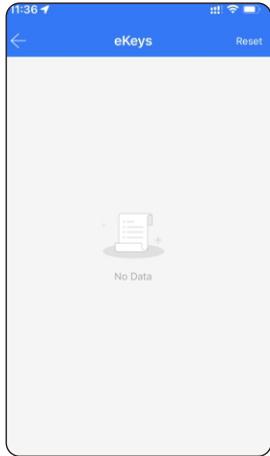
Under the lock setting,
you can click the option"**eKeys**"
and issue the eKey to other
recipient.
There is permanent /timed
and recurring eKeys for
different condition.

Step 1
Send eKey
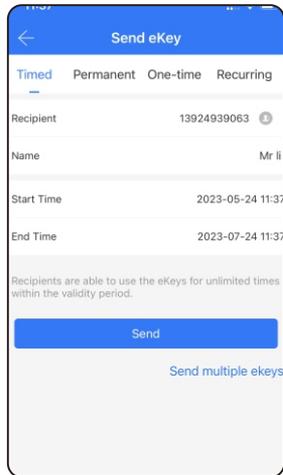
Step 2
Choose Timed Type
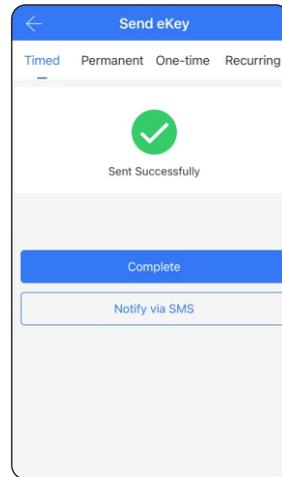
Step 3
Complete,you can share
with SMS to recipient

6.7 Passage Mode

Under the lock setting, you can tick"**Passage Mode**", under
this setting the lock will be in always open state, you can
disable the passage mode in the APP too.
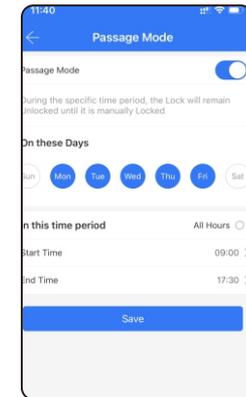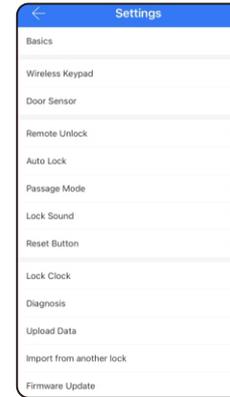
7. Reset the Lock

Under Lock Settings, you can click the "Delete" button to enter
the administrator password reset, the lock will be set to the
factory state, you can unlock the keybox with the
password: 123456.
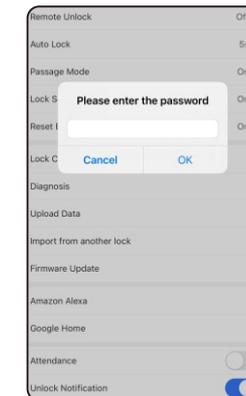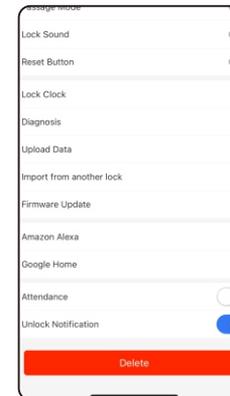
8.Remote Unlock Function(with Gateway)

The Wi-Fi gateway is a must to enable the remote unlock function, please refer the parameters below:

Model: **G2**
Dimension: 70x70x26mm
Network: Wi-Fi 2.4G
IEEE Standard: 802.11b/g/n
Power Interface: Type C USB
Power Input: DC5v/500mA

Light Status

When the gateway is power on:
Light flashes alternately with red and blue;
Stand by mode, ready for connection.
Blue light: working mode
Red light: network failure

8.1Pair the Gateway with APP

① Activate the App on mobile

② Press the button "≡"

③ Select the [Gateway]

APP

Gateway

④ Select [G2]

Gateway

G2

⑤ Plug the gateway and power on it, when the light flashes alternately with red and blue

⑥ Press the "+"

← Add Gateway
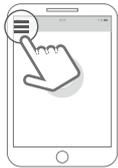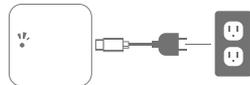AJDJDNV62SJ Online
AJDJDNV62SJ Online
AJDJDNV62SJ Online

⑦ Add Gateway

← Add Gateway
WIFI >
WiFi password
Gateway name
Next

⑧ Select WiFi and enter password

← Add Gateway
WIFI >
WiFi password
Gateway name
cancel network
✓ sene
mywi

⑨ Finish paring gateway

⚠ **Notice: If times out, please power on the gateway and try it again.**

8.2 Remote Unlock

Under the lock setting, you shall first turn on the remote unlock function as the below photo. then you can click the unlock sign near the round circle, there isone tip for remote unlock, you can click it and unlock the door remotely.

11:44
Remote Unlock
This Feature allows you to Unlock the Smart Lock Remotely via a Gateway. This Feature can ONLY be Turned ON or OFF via Bluetooth.

Current Mode : On

Turn Off

Operation Successful

Lever handle lock 1 100%

touch to unlock, hold to lock

eKeys   Passcodes   Fingerprints   Remote

Authorized Admin   Records   Settings
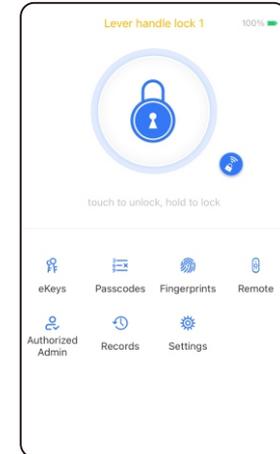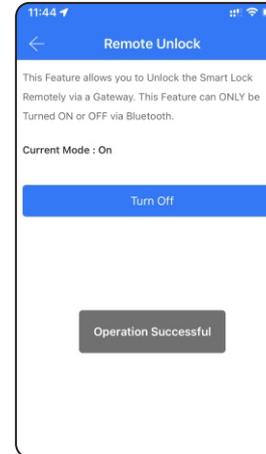
9. Troubleshoot and Solution(FAQ)

Question 1:
Can I unlock the door with my fingerprint at first time?
Answer: After you finish the installation and power on the lock with
4pcs AAA alkaline battery and you can press any fingerprint
to unlock the door, to ensure you can access the door before
you configure the lock with mobile APP.

Question 2:
What kind of battery shall we use?
Answer: This lock is highly recommended to be powered on by
4pcs AAA alkaline battery, do not use any other batteries or other
Zn/Mn batteries!

Question 3:
Is the lock auto locked?
Answer: After you unlock the door one time, the door will wait for the
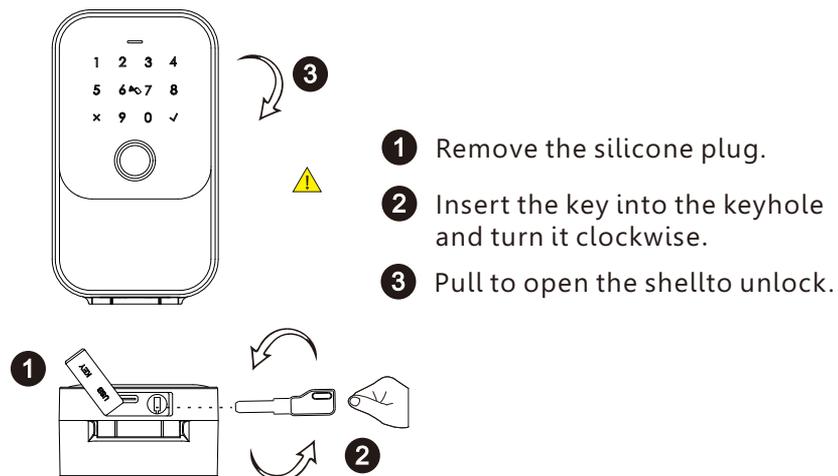lock after 5 seconds, close the "Front-panel" to lock.

Question 4:
**I bought one lock for my friend, how can he add the lock
with his mobile?**
Answer: Please remove this device from your mobile App you can
click the "**Delete**" to reset the lock or hardware reset
the lock refer to page 5 for details.

Question 5:
I insert the manual key and turn but I can not unlock the door.
Answer: Please insert the manual key and Opening and closing panel
unlocking, refer to the photo below:

1 Remove the silicone plug.

2 Insert the key into the keyhole
and turn it clockwise.

3 Pull to open the shellto unlock.

Question 6:
Is it possible to remotely unlock my door?
Answer: One extra gateway is required for remote unlock,
please turn to our sale service line, after configuration,
you can press the icon on the app to remote unlock,
please refer to page 25.